Q18

A company claiming to be affiliated with the Bureau of Sewerage came to my home to canvass tests and repair of equipment. Can I trust them?
There was a flyer in my mailbox saying, for a limited time only, a company can clean my drainpipes for XXJPY when it normally costs thousands or tens of thousands of yen. Is this company affiliated with the Bureau of Sewerage?

A18

Beware of malicious businesses!

Important: The Bureau of Sewerage and its contractors will never conduct “an inspection, cleaning or repairs” on your household wastewater equipment!
(Sewage inlets and stormwater inlets on public roads are serviced by the government)

“BE ON YOUR GUARD!”

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Tips to avoid trouble

1 Do not open the door blindly.
2 Do not allow them to begin working without your consent.
3 Don’t sign anything on the spot (be prudent with personal seals and signatures)
4 If they are hinting at affiliation with the Bureau of Sewerage, have them present their identification papers and/or work consignment identification, as issued by the Bureau.

◇If you feel even the slightest of suspicions, contact your nearest Sewerage Office (See the back cover).
◇Please contact the Consumer Affairs Agency's Consumer Hotline (188) regarding contracts (including cooling-off).
◇If you feel extorted or threatened, contact your nearest police station.
◇Consult with your nearest Everything Drainage Consultation Center for your drainpipe construction or cleaning services. Look for the mark on the previous page.