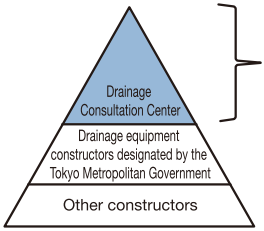
The “Drainage Consultation Center” provides advice when you are in trouble.

If you have any problems with construction, odor, or clogging of drainage facilities (sewage drains, sewage inlets, etc.) on your premises, consult a designated drainage equipment constructor (designated constructor).
Among them, constructors that cooperate with the efforts of the Tokyo Metropolitan Government Bureau of Sewerage as a consultation service, especially with regard to drainage equipment, are called “Drainage Consultation Centers (Sewerage Bureau Cooperating Shops)."

Constructors capable of installing drainage facilities within the 23 wards of Tokyo







In principle, consultation at the “Drainage Consultation Center” is free of charge. However, there may be fees for inspections and surveys, etc., so please confirm the details on a case-by-case basis.

Search the website of the Tokyo Metropolitan Government Bureau of Sewerage to find a designated drainage equipment constructor in your area!

Access via 2D code



This is a consultation center for drainage facilities operated by the cooperative association of drainage equipment constructors designated by the Tokyo Metropolitan Government, and handles chargeable repairs related to drainage facilities in residential areas in the wards.

◎SOGO SETSUBI Maintenance Center
(The Tokyo Plumbing & heating Contractors’ Association)
Reception hours 24 hours a day, 365 days a year
Telephone number 0120-850-195 (toll-free)