Q14 Is there anything I can to do in advance to prevent or reduce flood damage?

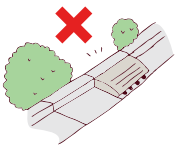
A14 Make sure not to block public stormwater inlets on the road. We also ask for your cooperation in our installation of rainwater infiltration devices.

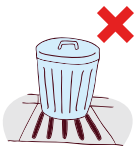
●Blocking public stormwater inlets like this will prevent rainwater from draining smoothly and may cause flooding.



Do not place objects directly on top of public stormwater inlets.

Do not place objects directly on top of public stormwater inlets.











Stormwater inlet

●We ask for your cooperation in our installation of rainwater infiltration devices

Rainwater infiltration devices regulate the amount of rainwater that flows into sewage pipes. They do this by smoothly channeling rain off of rooftops and other above-ground areas to evenly permeate the ground soil. The Bureau of Sewerage has been installing rainwater infiltration devices along public roads. Some wards provide housing subsidies for installing these devices; we appreciate your cooperation in this endeavor.

The following Wards offer subsidies for installing the rainwater infiltration system as of April 2026. (Sumida, Shinagawa, Meguro, Ota, Setagaya, Suginami, Kita, Itabashi, and Nerima)

An example of a rainwater infiltration device



Infiltration inlet



Infiltration pipe



A request to our customers

Please pay close attention to flood damage in semi-basement houses!

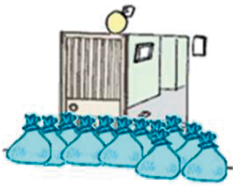
In semi-basement houses and basements,

- When rainwater flows down from the street towards houses, flooding may occur.
  There is also the danger that water pressure from the flooding water will make doors difficult to open.
  - If there is a flood warning, do not enter underground areas of your house.
  - Please prepare sandbags, water bags, or waterstops to prevent water from coming in.
- During periods of heavy rain, the water level in the sewage pipe system may rise, causing toilets or baths that are positioned below street level to send sewage back up.
  - Install a sewage drain pump tank in advance to ensure that sewer water doesn't flow back up your pipes.





Sandbags



Simple water bags made from trash bags



A simple waterstop setup

※Some wards have sandbag preparation stations. Please inquire with your ward office for details.

Consult with the customer service division of your local Sewerage Office concerning installation of a rainwater infiltration device.