Q12 What should I do if wastewater remains in the sewage inlet or has not drained after an earthquake?

A12 Your drainpipes may be damaged. Continuing to use them in this state could cause wastewater to flow back into your home. Please ask a designated business (see page 25) to repair your drainpipes.

Steps following a major earthquake

Following an earthquake, if you are in an area where the use of sewerage has been restricted, please refrain from using the sewerage system.
If you are in an area where there are no restrictions, you need to check in advance whether water will drain from your toilet, bathtub, sink and elsewhere.

To self-check (by several people as much as possible upon verifying safety)

Step 1

Open the cover of the inlet on your property.



Inside



Step 2

Drain water from your toilet, etc.



Step 3

Check inside the inlet.
Is water flowing into it?



If wastewater is not sitting and is draining, you can use your sewer system.

To ask a designated business

➡ Please contact the **Comprehensive Equipment Maintenance Center** at the bottom of page 25.